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## The digital revolution in education: How technology is reshaping learning

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### Abstract

The revolution of technology in this contemporary world is the most obvious and relevant part of the education system. Technology is making education an interactive learning experience. Earlier, it used to be passive—students only used to attend classroom lectures—but online education has much more to offer. Artificial Intelligence, being the most efficacious tool, is providing access for everyone to connect at a global level. The way web-based education is serving and shaping the world for the future is pioneering. ICT (Information and Communication Technology) integration in education means incorporating technology into studies to enhance the experience of both students and teachers while learning. It involves interactive software, online platforms, digital textbooks, digital quizzes, etc. To make studies more interesting, online quizzes are conducted in a game-like manner, making them interactive and thought-provoking, which encourages individuals to think outside the box. Before COVID-19, education was more inclined toward the traditional way of learning, but during the pandemic, the mode of education changed drastically. This led to online lectures, exams, digital libraries, and video conferencing becoming the primary modes of interaction in online classes. Both students and teachers adapted to these changes, which have now become the norm. Now, education is not confined to the limited knowledge of books and teachers, but online education enables both students and teachers to reach a broader spectrum of education. Online education provides the space to explore and fosters inquisitiveness about subjects. This paper aims to provide information on how technology is transforming the traditional perception of education and offers ideas on how to implement EdTech in one's life.

**Keywords:** Technology, learning, online education, artificial intelligence, virtual classroom

### Introduction

The word “Technology” was first used in the English language in the early 17<sup>th</sup> century, and at that time it referred to fine and applied arts. But today, its meaning has evolved so much that it encompasses the practical application of knowledge and skills that include tools, machines, and varied processes. Today, technology has found its way into every corner of human life, be it agriculture, manufacturing, or education. It has become a part of daily life across the globe. By far, the most impactful part where technology is helping is in the field of education. With time, the dependency on technology for education is increasing rapidly. Previously, when technology was not this widespread, students relied on technology very rarely. At that time, the main source of information was books and teachers. But today, with advancements in technology and AI, access to information is infinite, students are leaving behind the traditional ways of accessing information, and are now moving towards digital mediums like YouTube, online learning platforms, recorded lectures, etc.

This digital revolution, with technological developments constantly changing and impacting how we learn and communicate. This has created great opportunities for innovation and progress, but it also presents new challenges that must be overcome, challenges that pose a threat to students' mental and physical health. This digital revolution will keep on going for decades to come and will transform the education sector way more than we know. That is why students have to grow with rapidly growing technologies such as Artificial Intelligence. Moreover, the integration of technology into education has introduced adaptive learning

systems that can cater to individual student needs. These systems, often powered by Artificial Intelligence, analyze a student's or learner's progress and their choices, and then customize their educational content accordingly. This personalization enhances the understanding, which makes the learning experience more effective and engaging.

In addition to personalized learning, technology has revolutionized accessibility. Now, students from rural areas can easily access quality education through the internet by using various online platforms. Resources like Massive Open Online Courses (MOOCs), e-books, and digital platforms (like Udemy, edX, Coursera) have democratized education, bridging the gap between urban and rural learners. Also, these online platforms have made education very affordable. This accessibility also extends to learners with disabilities, as assistive technologies such as screen readers and speech-to-text tools have made education more inclusive. However, the overuse of technology in education also raises concerns about the potential neglect of essential interpersonal skills. As students spend more time on digital platforms, the importance of face-to-face interaction, collaboration, and empathy in group settings could diminish. Balancing technology with traditional educational methods is crucial to ensure a holistic development for learners, enabling them to thrive in both digital and real-world environments.

### Digital revolution in education and learning

#### The Limitations of Pre-Technology Education

Education has undergone a huge transformation over the past decade, mainly due to the integration of technology in the learning process. However, there was a time when education was devoid of any technological enhancements, and learning was limited to books, libraries, and the knowledge of the teachers. At this time, students relied heavily on printed materials like books, encyclopedias, and other printed materials as their source of information. The availability of these resources often varied from school to school, and often from one region to another, resulting in unequal opportunities to students from different regions. A student studying in a good urban school might have access

to the latest textbooks and reference materials, while another in a rural school could be using outdated resources, or in some cases, none at all. This created unequal education opportunities, forcing their knowledge to be limited, which often affected their curiosity and creativity.

Teachers were considered gatekeepers of knowledge; they often dictated what was important to learn and what was not. Learning was primarily lecture-based, where students sat in rows in their classroom, which was often monotonous and unengaging. The traditional way of learning made memorization to become the key to success, with assignments and tests focused heavily on how much a student can memorize rather than critical thinking or practical applications of knowledge.

Collaboration was minimal, group projects or discussions were rare, fostering an environment of competition rather than cooperation. The classroom experience became a solitary one, where students were often too nervous to ask a question or seek clarification.

The absence of technology meant that access to knowledge was severely restricted. With no internet, students doing any research relied heavily on printed materials; they spent hours in libraries flipping through books after books, and relying heavily on outdated texts. This process of gathering information was tedious, leading many students to accept limited viewpoints or facts simply because they were the most convenient to find. There were no endless research papers on the internet, no online discussion groups, and no social media to get different views and opinions on something. This limited knowledge made the research on something also very limited, and this caused the students to form views that very most of the time outdated or wrong, which in turn severely limited their understanding of complex issues. Furthermore, the lack of access to educational technology meant that skills vital for the modern workforce-like digital literacy, critical thinking, critical analytical abilities, and adaptive thinking-were mostly absent. Students left school with only a fraction of the knowledge and tools they needed to succeed in an evolving world.

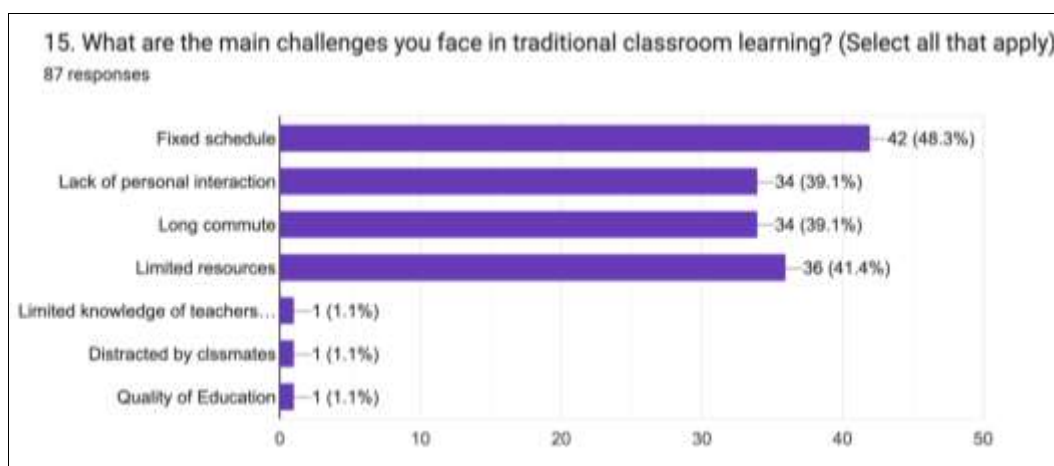


Fig 1: The Integration of Technology into Education

#### The Integration of Technology into Education

The reality of this fast-advancing technology is that we must go along with its advances to keep moving forward. Today, no matter where you are, you'll see people glued to their smartphones, laptops, or other technical devices.

Technology has become a part of us. During and after the COVID-19 pandemic, technical devices have become an integral part of our lives. After the pandemic, a lot of students moved to online learning resources instead of traditional classroom education. Before COVID,

competitive courses were really expensive, and students were bound by fixed timings. But today, not only have the competitive courses become cheap as they moved to recorded lectures, students are not bound to specific timings now - they can watch the recorded lectures anytime they want and then attend a doubt class live whenever they want. This way, technology has made education more accessible and cheaper.

This shift to online learning has significantly widened access to quality education. Students no longer need to travel long distances or need to relocate to a new place to attend renowned institutions. Online learning platforms like Coursera, edX, and Khan Academy have democratized education, offering courses from top universities and industry experts at a fraction of their classroom course costs. Another major advancement is the use of Artificial Intelligence in education. AI-driven tools like Virtual tutors, intelligent chatbots, and AI-powered learning management systems are helping students understand complex problems and concepts with ease. A student can now keep asking questions to an AI chatbot about a problem without any limitations as compared to traditional classroom lectures.

As technology continues to evolve, its role in education will only grow. Embracing this change thoughtfully and proactively will empower students to adapt to future challenges while reaping the benefits of an increasingly interconnected world.

However, while technology offers undeniable benefits, it also comes with challenges like mental and physical health concerns. If these challenges are not overcome properly, then they can significantly affect a student's ability to learn and understand new things.

### **Positive impacts of the integration of Technology into learning**

From chalkboards and textbooks to interactive online platforms and AI-driven systems. Learning has evolved so much lately and has positively impacted the whole education system across the globe. Researchers have described the positive effects of technology on learning including motivation, opportunities for students, engagement on the subject of topic - and these positive impacts are not limited to these.

When something new and innovative is introduced into a process, such as learning, it can affect everything from students' routine, their environment, and their ability to engage in learning etc. As part of the *FATIH project* conducted the incorporation of technology in the classroom displayed its positive impact on students and teachers alike. The *FATIH project* was created for secondary classroom studies in order to "investigate the effect of technology used in education on classroom management". Durak and Saritepeci predicted that the structure and rules of classroom management would be affected as technical issues can cause disruptions and spur negative student behaviors. Through observation and analysis, noted that technology's impact was moderate overall, but teachers with four to six years of experience in the classroom tended to have a stronger positive reaction in accordance with their management, especially when used for five to seven hours daily. (Durak & Saritepeci, 2017, p. 441) <sup>[1]</sup>.

When looking at technology's impact more specifically, according to a study done by Kumar & Varun (2024) <sup>[2]</sup>, the integration of technology in education has demonstrated

significant positive impacts on student learning outcomes, particularly for students from disadvantaged backgrounds and rural areas. Technology enhances student motivation, engagement and provides personalized learning experiences that cater to diverse needs. While home access to technology strongly correlates with academic achievement, school-based technology use also supports learning by offering interactive and enjoyable educational experiences. For rural students, technology helps overcome infrastructural and resource limitations, enabling access to quality instruction and digital literacy development. Overall, ICT use fosters improved academic performance, especially in STEM and literacy, and supports low-achieving students by making learning more accessible and inclusive" (Du *et al.*, 2007) <sup>[3]</sup> (Hemanth Kumar & Varun, 2024) <sup>[2]</sup>.

Coursera, Udemy, and Khan Academy are a few examples of many widely available online learning platforms where students can get high-quality education without spending tons of money on classroom courses. This enables underprivileged and poor students to gain quality education, bridging the gap between underprivileged and privileged students.

### **Negative impacts of the integration of Technology into learning**

Technology has provided huge advances to students, including information being available at our fingertips, any time, anywhere. While this instant access to information can be positive, many studies have also shown that the use of technology can have negative impacts, too. Technology poses a threat to student concentration, motivation, and attention span. Most importantly, it can affect their mental health, resulting in reduced thinking and problem-solving abilities. Many studies have found that technology, while being helpful, can also pose a threat to students' mental health. One such study, (The Negative Effects of Technology for Students and Educators, 2020) <sup>[4]</sup>, states that overuse of technology in educational settings significantly increases student screen time, which is linked to adverse health effects and learning deficits. Educators often lack sufficient training to integrate technology, resulting in suboptimal educational outcomes.

Some studies have also found that students are becoming more introverted because of their increased reliance on technology. It has been found to impair students' interpersonal skills, leading to greater introversion, social isolation, and reduced face-to-face communication abilities. Sometimes, the availability of excessive and sometimes irrelevant information online distracts students and hampers their ability to focus and learn deeply, contributing to fragmented knowledge acquisition (Integration of Technology in Education and its Impact on Learning, 2021) <sup>[5]</sup>. Prolonged exposure to technology in classrooms contributes to physical health issues among students, including poor posture, headaches, impaired vision, and obesity, alongside psychological effects such as anxiety and depressive symptoms (Negative Impacts of Using Technology in Higher Education, 2022). According to a survey done on students, we found that 54% of students were using their personal smartphones for accessing online learning platforms and also for other educational purposes, like taking online classes. On average, 89% of smartphone users have social media installed on their devices. Out of these 54% of users, 76% were aged between 18 and 24.

Smartphones are a part of teenagers' culture, and there is also a social dynamic present for students to fit in and establish friends and groups. For students at this age, it often feels like they must be "always available" to whoever needs them at that moment. If they are not connected, they are stressed. Smartphones create a life of interruptions, and students are used to this like full of interruptions. And then

this lifestyle of theirs bleeds into their classroom and their learning. While using their smartphones, tablets for learning, they fall prey to the countless distractions these devices promise. While smartphones and other devices are an important part of students' lives today, there must be guidelines for using these devices in moderation.



Fig 2: Challenges Faced by Students in E-Learning Environments

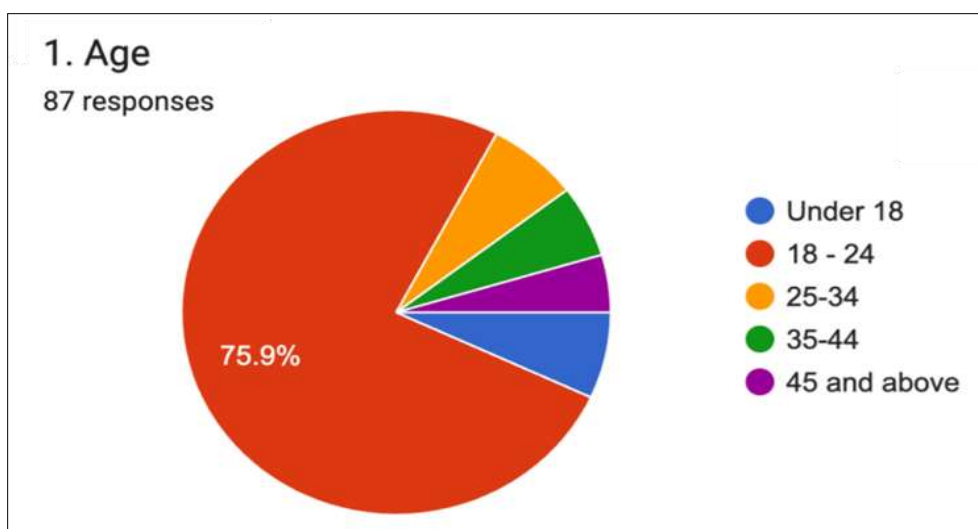


Fig 3: Impact of Digital Distractions on Learning Engagement

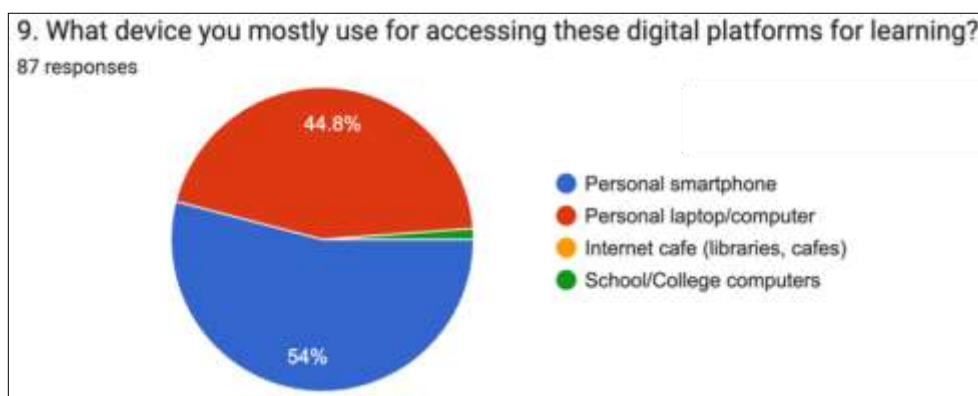


Fig 4: Preferences and Perceptions Regarding Future Digital Learning

### Importance of Technology integration into learning

The integration of technology into learning is an essential step in order to keep up with the technological evolutions that are happening around us. This offers opportunities to

enhance learning experience, foster creativity, and prepare students for a rapidly changing world. While previously we highlighted both the positive and negative impacts of the integration of technology into learning, it is crucial to focus



on its effective integration to maximize the benefits and minimize the challenges. One of the most significant advantages of technology integration is the accessibility of vast educational resources. Digital platforms provide students with access to online libraries, interactive tools, and multimedia content, catering to various learning styles. For example, visual learners benefit from video tutorials, while auditory learners can listen to podcasts or lectures. This diversity in resources ensures that education is more inclusive and personalized, enabling students to learn at their own pace. In the context of students with disabilities, McNicholl, Desmond, and Gallagher (2023) examine the impact of assistive technologies (AT) on educational engagement, academic self-efficacy, and well-being. Their findings indicate that AT use has a positive psychosocial impact, enhancing competence, adaptability, and self-esteem. Students whose AT needs were fully met exhibited significantly higher scores in academic self-efficacy and well-being, underscoring the importance of AT in supporting educational engagement and psychosocial outcomes for students with disabilities in higher education. These studies collectively affirm the pivotal role of educational technology in enhancing learning outcomes in higher education. By facilitating greater immersion, motivation, learning independence, and support for students with disabilities, educational technology emerges as a key driver of academic success and professional achievement. However, effective integration requires addressing the potential drawbacks of technology, such as over-reliance on devices, distractions, and the digital divide. Schools and educators must adopt a balanced approach, blending technology with traditional teaching methods to maintain the focus on critical thinking and hands-on learning. Encouraging digital literacy programs is another step in empowering students to navigate online resources responsibly and avoid pitfalls like misinformation. In conclusion, technology integration in learning is not just about adopting new tools; it is about reshaping the educational experience to be more engaging, inclusive, and future-ready. By carefully addressing its challenges and leveraging its benefits, educators can create an environment where students thrive academically and personally in the

digital age.

### Limitations and future research

This survey has several limitations. The sample size is very small, with only 87 students, and the participants mostly come from urban and semi-urban areas. It does not account for students from rural areas and tier-3 cities or those from very low or very high-income groups. Additionally, it focuses on a small geographical region.

Future research should include a larger and more diverse group of participants, covering rural areas and even locations outside India. It would also be useful to explore other factors that might influence the findings, such as cultural differences or access to technology.

### Findings and Conclusions

This study was conducted to gain a better understanding of the digital revolution that is happening in education and how it is reshaping learning. This digital revolution has fundamentally transformed education and how students learn new things, all the while offering unprecedented opportunities and presenting unique challenges.

The digital revolution has changed education in ways we couldn't have imagined a few decades ago. It's bridged gaps that once existed in access to information and has opened doors to new, creative ways of learning. Technology allows students to personalize their education, connect with others across the globe, and gain skills that prepare them for the future. At the same time, it's not without its downsides. Over-reliance on screens, distractions, and unequal access to devices are challenges that need to be addressed carefully.

The crucial finding is maintaining a sense of balance between traditional learning and web-based learning, and not neglecting conventional learning. By delving more into integrating traditional learning with conventional learning, we can ensure that students benefit from the strengths of both approaches. Traditional learning provides structure, discipline, and human engagement, while web-based learning provides flexibility, accessibility, and diverse resources. By merging these methods, students can develop a well-rounded educational experience that fosters critical thinking, adaptability, and collaboration.

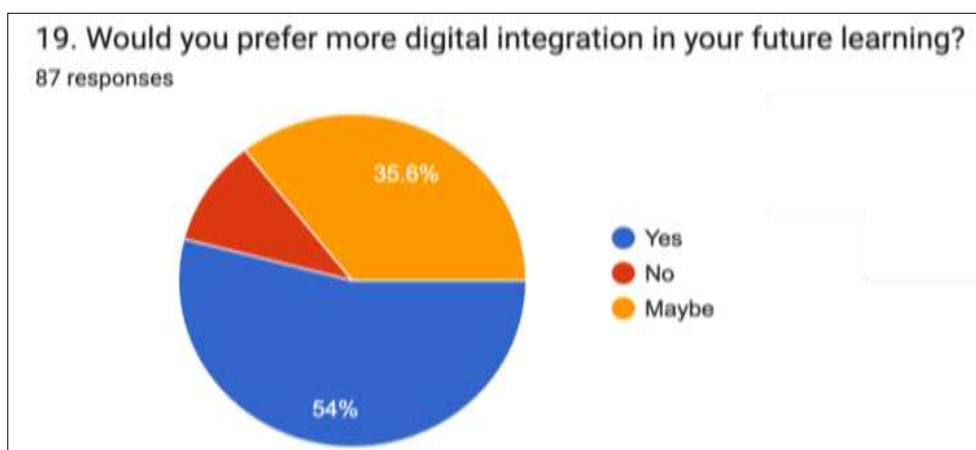


Fig 5:

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